

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. No industry can be trusted to police itself or to write appropriate rules of self control when profit is all they care about instead of the greater good.

The strongest

possible laws must be passed to insure easily intelligible and fair billing and disclosure practices.

If "regulatory"

agencies and the government that allows them to fail cannot do the job they exist to do, we can always change both the agency and the government. IF the politicians refuse to serve the people's best interest, it's time to have a government without them. Direct Democracy NOW! Your job depends on serving the greater good. Use your power to protect us now or lose it!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states' rights and strong consumer protections.

Sincerely,
Kathy Pitzer